



Paymentus Achieves Premier Level in Guidewire PartnerConnect Program

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Collaboration advances billing, payments, disbursements, and intelligent orchestration across the Guidewire ecosystem

DALLAS--(BUSINESS WIRE)--Sep. 29, 2026-- [Paymentus Holdings Inc.](#) ("Paymentus") (NYSE: PAY), a leading provider of cloud-native billing, payment, disbursement, and [AI-enabled Service Commerce](#) solutions, today announced it has achieved [Premier tier](#) within the [Guidewire PartnerConnect](#) program.

The Premier designation reflects the continued growth of Paymentus across the Guidewire ecosystem and the companies' shared commitment to helping insurers modernize critical policyholder experiences. Paymentus integrates with [Guidewire PolicyCenter](#), [BillingCenter](#), and [ClaimCenter](#) to support premium billing and payments, claims disbursements, digital engagement, and policy servicing.

Paymentus brings significant enterprise scale to the partnership, processing more than 790 million transactions annually across inbound bill payments, multi-party disbursements, and payouts, while serving approximately 53 million consumers and businesses worldwide. More than 30 Fortune 500 companies trust the Paymentus platform, which handles payments from 35 countries in multiple currencies and languages and is designed to support the complex systems and surpass the security and resiliency requirements of the world's largest service providers.

To address insurer concern around disintermediation and in-line with today's AI-driven world, Paymentus will also bring its next-generation policyholder engagement capabilities to Guidewire Marketplace. This includes [BillWallet®](#), its service-native digital wallet and persistent identity layer, and [Billeo™](#), its [AI-native Service Commerce platform](#). Together, they enable increasingly personalized and intelligent interactions, connecting policyholder identity, billing, payments, claims, and servicing, across Guidewire-powered insurance workflows.

"Reaching Premier tier with Guidewire reflects our shared commitment to modernizing the insurance experience," said Jerry Portocalis, Chief Commercial Officer of Paymentus. "By combining the industry-leading Guidewire core platform with Paymentus' intelligent orchestration, enterprise-scale payments, and AI-native capabilities, we're helping insurers create more connected, intelligent policyholder experiences."

Proven Across the Guidewire Ecosystem

Paymentus has been a Guidewire partner since 2021 and today serves a growing range of Guidewire customers through validated, pre-built accelerators. Across the Guidewire ecosystem, Paymentus integrations have delivered measurable results, including rapid and widespread adoption of digital payment channels and self-service options, significant reductions in paper statements and disbursement checks, and documented [NPS increases of up to 20 points](#).

Built on a cloud-native platform with no versioning, Paymentus provides insurers using Guidewire with capabilities spanning the premium-to-claims money movement and servicing lifecycle:

- **[Unified Omnichannel Premium Payments](#):** Seamless payment experiences across digital wallets including Apple Pay®, Google Pay®, PayPal, and Venmo, as well as cards, bank accounts, pay-by-text, and traditional payment channels, unified within a single integration footprint.
- **[Accelerated Claims Disbursements](#):** Outbound payments integrated directly with Guidewire ClaimCenter, enabling claimants to receive funds rapidly through preferred payment methods, including eligible debit cards and digital wallets, while reducing paper checks and operational overhead.
- **[Patented BillWallet® — Persistent Policyholder Identity and Payment Relationships](#)** Paymentus' service-native wallet creates a persistent connection between consumers, their service-provider relationships, and preferred payment methods. For insurers, BillWallet is designed to extend the relationship beyond an individual transaction, enabling secure and increasingly personalized experiences across billing, payments, claims, and servicing.
- **[Patented Billeo™ — AI-Native Service Commerce](#)** Paymentus' AI-native Service Commerce platform is designed to enable insurers to move beyond static, transactional experiences toward intelligent and conversational servicing. Billeo can understand consumer intent, orchestrate workflows across enterprise systems, and securely execute service activities across digital and assisted channels.
- **[Easy-to-Deploy Guidewire Cloud Integration & Enterprise Security](#):** Validated, cloud-native integrations with Guidewire PolicyCenter, BillingCenter, and ClaimCenter accelerate time-to-market and reduce implementation complexity, while enterprise-grade security, tokenization, and fraud mitigation help protect sensitive policyholder and payment information and reduce PCI scope.
- **[Intelligent Integration, Orchestration, & Engagement](#):** A single cloud-native architecture connects Guidewire with payment networks, digital wallets, and other enterprise systems, while real-time omnichannel engagement across SMS, email, and digital wallets helps insurers accelerate paperless adoption, self-service, and more connected policyholder

experiences.

Paymentus is a Platinum sponsor of [Guidewire Connections](#), which will be held October 26–29, 2026 in Las Vegas, Nevada, and will showcase its Guidewire Marketplace integrations in the Guidewire Marketplace Theater on October 28.

About Paymentus

Paymentus (NYSE: PAY) is a leading provider of cloud-native billing, payment, disbursement and AI-enabled solutions for businesses and financial institutions. Our platform enables secure, intelligent consumer experiences across digital and assisted channels while providing enterprises with the integration, orchestration and money movement capabilities to manage complex service interactions at scale. Paymentus processes more than 790 million transactions annually across inbound bill payments, multi-party disbursements and payouts, while serving approximately 53 million consumers and businesses worldwide, and serves more than 30 Fortune 500 enterprises across 35 countries. Paymentus' proprietary Instant Payment Network™ (IPN) extends the reach of our platform by connecting ecosystem partners and tens of thousands of billers to integrated billing, payment, disbursement and reconciliation capabilities. For more information, visit www.paymentus.com.

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